

3. What information do we collect?

Information we collect from you

We collect information about you and your interactions with us, for example, when you request or use our products or services, transfer money, or phone us. The information we collect from you may include:

- Information about your identity including your name, address, date of birth, gender and marital status
- Your Hong Kong ID Card Number, travel document number and passport

Bringing you new products and services
From

6. Keeping your information safe

We aim to only keep your information for as long as we need it. We store your hard copy and electronic records in our secure buildings and systems, or offsite using trusted third parties. Our security safeguards include:

Staff Education

How long does it take?

8. Making a privacy complaint

We are here to help